



# USS Service comment form

Please use this form to record and submit any comments about the service received from USS. USS will review the comments made on this form and reply to you should a response be appropriate. We welcome all feedback and use the voice of our members to drive our continuous improvement activities.

## About you

Title \_\_\_\_\_ Surname \_\_\_\_\_

First names \_\_\_\_\_

National Insurance number \_\_\_\_\_ Member number \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Email address \_\_\_\_\_

## Comment type

- |  |   |
|--|---|
| <input type="checkbox"/> Service compliment                                | <input type="checkbox"/> Service complaint      |
| <input type="checkbox"/> Investment Builder contributions                  | <input type="checkbox"/> AVCs with Prudential   |
| <input type="checkbox"/> My USS / <a href="http://uss.co.uk">uss.co.uk</a> | <input type="checkbox"/> Scheme Rules           |
| <input type="checkbox"/> Retirement  | <input type="checkbox"/> Transferring in to USS |
| <input type="checkbox"/> Transferring out of USS                           | <input type="checkbox"/> Other                  |

## Details

Please include any additional documentation with this form.

Completed by \_\_\_\_\_ Date \_\_\_\_\_

**Completed forms should be posted to: Service Comments, Universities Superannuation Scheme Limited, Royal Liver Building, Liverpool, L3 1PY**